

## Services in The Home: Home and Community Care (HACC)

**Home and Community Care (HACC) is one of a number of services funded by state and federal governments to enable older people to remain in their own home for as long as they are able and wish to do so.**

**Subsidised home-based services** are provided by local government and other community agencies.

Services may include:

- Food services, such as delivered meals, or a meal in a community facility, help with shopping
- Home help, such as cleaning, cooking, washing and ironing
- Personal care: help with bathing, and dressing
- Community respite: provides a break for carers
- Home maintenance or minor modifications, such as installing rails and ramps
- Social support, such as transport to group and social activities, and to appointments
- Health services, such as home nursing, podiatry, physiotherapy

### **WHO IS ELIGIBLE?**

People living at home who

- have a disability;
- are older and are assessed as needing support;
- are carers of these people.

### **ASSESSMENT**

An assessment by the service provider will determine eligibility, level of need, priority for service and individual cost.

### **COST**

Charges range from minimal to full cost, according to ability to pay. *No person will be denied a service because they are unable to pay.*

### **WHO CAN REFER?**

- self
- doctor
- family, friend or neighbour
- Aged Care Assessment Service (ACAS)

### **COMPLEX CARE NEEDS**

People with high levels of care needs may still wish to remain at home and coordinated care, such as that provided through a Community Aged Care Package or Linkages Program, may be needed.

### **IF LANGUAGE IS A DIFFICULTY**

Contact the Translation and Interpreter Service (TIS) on 131 450 and ask them to call the service provider or Seniors Information Victoria.

### **CONTACTS**

Your local council's Aged and Disability Services Department, your local community health service, your doctor or Seniors Information Victoria on 1300 13 50 90