

Participants of Enhancing Practice complete an anonymous written evaluation of their experience of the program. This is a selection of responses obtained from these evaluations:



**Group discussion in an Enhancing Practice activity in Warrnambool**

*"The program gave me an opportunity to stand back and reflect both on work practices and personal attitudes – in a neutral environment"*

*"The program made me stop and think about each person I treat, whether I treat them as an individual and give them my undivided time"*

*"I am pleased to have a greater understanding of ageing and the stereotypes around this process"*

*"I enjoyed the multidisciplinary input from the range of staff involved – now I understand the issues of other disciplines and have renewed respect for other perspectives. The group learnt so much from each other"*

*"My beliefs and practice fit with this program – but it made me realize that I have to assist others when their words and actions are inappropriate"*

*"I can make a difference too!"*



**Role play activity with staff at Colac Hospital**